



**R.K.
MacDonald
Nursing Home
Family Council
- Meeting Minutes
Date: October 1,
2025**

**Family Council
members Present:** Judy
Breen, Mary Chisholm,
Liz Costigan, Darlene
Farrell, Debbie Horne,
Marlene Stewart

Regrets: Albie
Faulkenham,

Staff Present: Terry
MacIntyre, Chelsea
MacIsaac

Item	Topic	Discussion / Required Actions	Owner	Due
1.0	Agenda	Agenda		
2.0	Approval Minutes	Minutes of Family Council meeting (June 5, 2025) approved by members. We had a meeting in September however with only 3 members present we deferred all to October		
3.0	Business Arising			
	3.1 Safety	There was feedback from family members to address the following: Cleanliness is an issue in Cobblestone and Thistledown. The bathrooms are not being cleaned on a regular basis.		

		Residents are being left in their rooms too long between checks. IE The drawers emptied, bed clothing in the bathroom, bathroom tap left running. Inadequate staff training with assisted dining. The plate of uneaten food removed resulting in weight loss. Name tags should be used to support placing the resident at the appropriate table Cottages – staff member sleeping. Supervising nurse to address this. Language barrier – International staff with heavy accents. It is very difficult for residents to follow direction/understand what is said Appearance of being short staffed however it is more an issue of no show rather than being short		
	3.2	Recreation cabinets: remove unused items and place appropriate/new items to encourage visitors to have a meaningful visit and stimulate residents		ongoing
	3.3 CEO Report	Terry MacIntyre distributed a report outlining a variety of topics which will be attached to the minutes		
	3.4 Caregiver Day	Will be an information day for caregivers in the new year	Family Council	ongoing
	3.5 Membership	Family Council requests that Terry MacIntyre continue efforts to actively recruit new members. Welcome to 3 new members to the family council.		
4.0	Resident Support Facilitator	Chelsea MacIsaac, information on her role on support for residents. Individual concerns can be addressed via Chelsea. Chelsea to attach her report to these minutes	Chelsea MacIsaac	ongoing
Date of Next Meetings: January 8, 2026 at 1:00 Location: onsite TBD / option to join via Zoom				
5.0 Adjournment		Time: 3pm Motion to Adjourn. Moved By: Motion carried.		

File: Directors (T Drive): Family Council Minutes/ Minutes Template 2024

Our Core Values: Compassion. Accountability. Respect. Excellence. Safety.