



R.K. MacDonald Nursing Home Council of Residents Meeting Minutes

Residents Present: Anne Gillis, Catherine MacGillivray, John MacKenzie, Shirley Bertrand, Arnold Pelly, Donald Julian

Date: September 25, 2025

Staff Present: Mary Partridge (Recreation, Co-Chair), Lee Kelly (Clinical Services), Damian Welsh (Environmental)

| Item | Topic | Discussion / Required Actions | Owner | Due |
|-------------------|--|---|---------------|---------|
| 1.1 Safety | 1.1 Door | Brought forward from last meetings – The doors to the main dining | Environmental | |
| | Access | room - the motor is losing compression – pricing on new | | |
| | | compressor is extremely high. Discussion was held that will bring a | | |
| | | workable solution. | | |
| 2.0 Resident | 2.1 | Resident requests information about the dental office and when it | Clinical | |
| Feedback/Concerns | | will be in operation. Clinical Services representative Lee Kelly | Services | |
| | | gave update: there was a significant delay in equipment but all is | | |
| | | now ready. Next step is finalizing the paperwork for the Federal | | |
| | | funding. Very soon a dental hygienist will be taking appointments. | | |
| | 2.2 | Resident asked if a massage therapist could come to the RK and | | Next |
| | | Residents could make appointments. | Services | meeting |
| | 2.3 Resident says she has no questions today, listening today. | | | |
| | 2.4 | Resident says it's been good today and has no comments. | | |
| | 2.6 | Resident asked about the PA system and if the volume can be | | |
| | | louder. Also if the announcements can be repeated so people get the | | |
| | | full message. | | |

| 3. Departmental | 3.1 | No update available. | | |
|-----------------|--|---|------------|--|
| Reports | CEO | | | |
| | | | | |
| | 3.2 Clinical | Clinical Services department is evolving. The two new CCA leads | Lee Kelly | |
| | Services are Emily Robinson (upstairs) and Brenda Borden (downstairs). | | | |
| | | They help coordinate the CCAs, help in scheduling and with care | | |
| | | assignments. This is a focus shift, previously the nurses did this. | | |
| | | You will begin to hear more about palliative care in our language. | | |
| | | It is more that death and dying. It really defines our roles as | | |
| | | specialists in geriatrics – our way of geriatrics in nursing. We | | |
| | | engaged SPA (Strengthening Palliative Approach) for education | | |
| | | that we will adapt and help in our communication, dialog, dealing | | |
| | | with grief, talking it out in our language as more than end of life. | | |
| | | Education is ongoing for staff, residents and families. Staffing: the | | |
| | | RN/LPN complement is filled. We do have 75 CCA positions with | | |
| | | 17 vacancies. We have 29 people in the RPL program, learning on | | |
| | | the job. 7 new hires are expected in October. | | |
| | 3.3 | New fall items will be incorporated into the menu. Feedback is | Damien | |
| | Food | invited. The issue brought to last meeting about the breaded | Welsh (for | |
| | Services | chicken being too hard has been addressed. The cooks have been | Kalli | |
| | | coached about cooking it so it is softer and moister. Always good to | MacDonald) | |
| | | have a quality check. Feedback is very important regarding the | | |
| | | menu and food quality. Let us know when you have any issues. | | |
| | 3.4 | Project updates: the dryer in Cobblestone has been replaced with a | Damian | |
| | Environmental | new, topnotch model. The floors, also in Cobblestone have been | Welsh | |
| | | fixed. We still have two dishwashers in Cobblestone and | | |

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|------------|--|-----------|---|
| | Thistledown to be fixed. This is being looked into and hopefully | | |
| | will be purchased soon. We have had no major weather events | | |
| | (hurricanes) yet this fall. Business as usual. Please bring any | | |
| | concerns you may have. | | |
| 3.5 | STFX Students –we have several students returning this year – who | Mary | |
| Recreation | were with us last year or the year before along with 10 Service | Partridge | |
| | Learning Students (STFX) which is part of their course outline – | | |
| | which brings them here with us $10 \text{ weeks} - 2 \text{ hours a week}$. There | | |
| | will also be four large events held over October and November | | |
| | months – where we will have any average 10-15 per event. These | | |
| | are additional Students – who sign up for these special events. | | |
| | High School Students – have returned with teacher – Suzi Synishin. | | |
| | We had a terrific Karaoke Party this Monday past – 34 students – | | |
| | and they will be back on Monday, October 06 th for Bingo Morning. | | |
| | Children's Place Visits – will be resuming in October, 2025. | | |
| | Memorial Service will be held in November – on Tuesday, | | |
| | November 18, 2025 at 6:30 p.m. | | |
| | September— we continued to have Open Art Studio with Emily in | | |
| | the RP, Storytelling with Susan, harvesting and baking, Bingo, Van | | |
| | Outings (Simply Ducky, Keppoch), various music programs | | |
| | including Bill Grover & Friends, Brent MacLean, Kevin Decoste, | | |
| | Tyke Wallace, and we will have Wes Croxen returning to play on | | |
| | Saturday, October 04, 2025 – 2:00 in the Main Dining Room. | | |
| | October will be filled with Thanksgiving & Halloween Events – we | | |
| | will keep you posted! We always welcome your ideas and | | |
| | | | |
| | suggestions! | | |

| 5.0 Date of Next Meeting: 11 AM – October 29th, 2025 | | | Location: Rhubarb Patch | | | |
|--|--|-------|-------------------------|--|--|--|
| 6.0 Adjournment | | Time: | 11:30 AM | | | |

File: Directors (T Drive): Resident Council Minutes/ Minutes Template 2024

Our Core Values: Compassion. Accountability. Respect. Excellence. Safety.