



**R.K. MacDonald Nursing Home  
Council of Residents Meeting Minutes**

**Date: September 25, 2024**

**Resident's Present:** Jane Gorman Co-Chair), Ann MacDonald, Jeannie McGee, Patsy Fenton, Kathleen Chisholm, Kay Chisholm, Lori Ross, John MacKenzie, Glen Smith, Bill MacKenzie, Gerard MacLellan

**Staff Present:** Mary Partridge (Recreation, Co-Chair), Lee Kelly (Clinical Services), Catherine Bennet (Dietary), Mark Chisholm (Environmental), Terry MacIntyre (CEO)

Item	Topic	Discussion / Required Actions	Owner	Due
1.0 Safety	1.1 Call Bells	Brought forward from last meetings – Call bells are not always accessible. Residents say it is still an issue at times. Lee asks that this issue be brought to her when it occurs next so it can be dealt with 'in the moment'.	Clinical Services	Next meeting
	1.2 Door Access	Brought forward from last meetings – doors to the main dining room continue to close too quickly when people are walking through. Mark will check when the 'Door Company' will be here to fix this issue.	Environmental	Next meeting
	1.3 Upstairs door access	The doors between Maple Ridge and Martha's do not have an automatic opener and there are times when Residents cannot get from MR to their home in Martha's through these doors. Continued discussion today resulted in a need for further discussion to formalize a policy.	Senior Leadership	Next meeting
	1.4 Garden Doors access	There are times when a Wanderguard bracelet triggers the safety panel and these garden doors lock. Sometimes this is not acknowledged on the computer in the nurse's station in Cottages	CEO and Clinical Services	Next meeting

		and/or Tanglewood. When this happens, the Resident who is outdoors cannot get back in. There is a red Emergency button which should bring a staff person to open the door but this Emergency button is not always answered, leaving the Resident outside, waiting to get back in. Terry said a SOP with Clinical Services will be put in place to prevent this happening.	Director	
2.0 Resident Feedback/Concerns	2.1	Residents state that CCA's suppertimes still sometimes overlap with Resident suppers and bedtimes. This can result in longer wait times for bathroom and other care. Lee asks that this issue be brought to her when it occurs next so it can be dealt with 'in the moment'.	Clinical Services	Next meeting
	2.2	Resident living in a double room requesting more space for family visits. Staff provided him with ideas for other spaces to have a visit such as: the solarium, little Tangle dining room, and the chapel as options.		
	2.3	Resident gives an extra thank you to maintenance staff.		
	2.4	Resident says all is going well		
	2.5	Resident states he has no complaints, getting his bearings.		
	2.6	Resident requests more Bingo and music with Tyke. Recreation staff informed him that this would be on the October calendar.		
3.0 Business Arising				
4.0 Reports	4.1 CEO	The biggest part of the update is the New Build announcement in the main dining room – the new RK location was publicized and sod turning will take place in October or November. 50% of the design is completed with the remainder to follow soon. A general	Terry MacIntyre	

		<p>contractor will be hired in September.</p> <p>The RK Foundation celebrated a 30 year anniversary recently. To date they have donated almost one million dollars over the years.</p> <p>The present RK is owned by Provincial, County and Town governments. There will be public consultations over the next 1 and 1/2 years in order to determine what the best use of the old RK will be.</p>		
	4.2 CEO	<p>In October we will be going to tender re: contract for the New Build.</p> <p>Follow-up will take place with Resident on getting back into the building after hours.</p> <p>Otherwise, all good.</p>	Terry MacIntyre	
	4.3 Food Services	<p>Not too much to report this month. There will be menu updates to reflect the cooler weather coming. This will include soups, and such like items. The door is always open to chat about the menu items in order to always make the menus better.</p>	Catherine Bennet	
	4.4 Environmental	<p>We are plugging away in Environmental Services. Fall is here and the weather is changing. The outdoor furniture will be out for another month while the good weather continues.</p> <p>There are some new staff members on board.</p> <p>Funds from the government are here and wheels for chairs to make it easier to wheel them into the tables will be purchased.</p> <p>We are here to hear your concerns in order to make your home here a better place to live.</p>	Mark Chisholm	

	4.5 Clinical Services	<p>A reminder that we are always here for you and that the CCA Prototype program continues to evolve. CCA's will be administering eye drops, ear drops and medicated cream. October is Continuing Care month and we will be having celebrations. This includes all: nurses, and everyone. October 7 – 11<sup>th</sup> is CCA Week.</p> <p>We are actively recruiting to fill staffing gaps. The turnover of travel staff will slow down with support from SLTC.</p>	Lee Kelly	
	4.6 Recreation	<p>We continue to have our regular musical visitors to the Home –i.e., Tyke Wallace, Len PD MacDonald – visiting often &amp; Bill Grover and Friends and Brent MacLean. Regular Van outings are happening – most Tuesday afternoons, Thursday mornings and some Fridays out to Crispin's Simply Ducky Farm. Also some outings to Keppoch in collaboration with Dr. John Chaisson. Gardens had a good growing season with tasty produce harvested. Hens are growing fast and have made many friends with Residents and staff. Emily Chaytor continues on Tuesdays &amp; Wednesdays mornings to provide some ART Care. She is working in Cobblestone and provides open Art Studio in the RP on Tuesday mornings. Deborah Jenkins, provides Open Art Studio in the RP Patch on Wednesday afternoons. Chapel – Masses continue to be held every Friday along with United and Anglican services Wednesdays. We will be welcoming students from the Service Learning program at ATFX in coming weeks. We invite you to offer suggestions at any time for programming</p>	Mary Partridge	

		that you would like to see happening and we will certainly do our very best to make that happen.		
5.0 Date of Next Meeting:		11 AM - October 30th, 2024	Location: <b>Rhubarb Patch</b>	
6.0 Adjournment		Time: 12:10		

File: Directors (T Drive): Resident Council Minutes/ Minutes Template 2024

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***Our Core Values: Compassion. Accountability. Respect. Excellence. Safety.***