



**R.K. MacDonald Nursing Home  
Council of Residents Meeting Minutes**

**Date: October 30, 2024**

**Resident's Present:** Jane Gorman Co-Chair), Ann MacDonald, Jeannie McGee, Lori Ross, Carol Hayne, John MacKenzie, Richard Boudreau, Gerard MacLellan

**Staff Present:** Mary Partridge (Recreation, Co-Chair), Lee Kelly (Clinical Services), Catherine Bennet (Dietary), Tammy Ryan (Environmental)

Item	Topic	Discussion / Required Actions	Owner	Due
1.0 Safety	1.1 Call Bells	Brought forward from last meetings – Call bells are not always accessible. Residents say it is better but on occasion is still an issue. Lee will follow up on this	Clinical Services	Next meeting
	1.2 Door Access	Brought forward from last meetings – doors to the main dining room continue to close too quickly when people are walking through. Mark sent update that the 'Door Company' will be here to fix this issue. No date available.	Environmental	Next meeting
	1.3 Garden Doors access	This issue is in the process of being resolved. Travana our tech people will be making some changes to the system.		
2.0 Resident Feedback/Concerns	2.1	Residents state that CCA's suppertimes still sometimes overlap with Resident suppers. Lee will follow up.	Clinical Services	Next meeting
	2.2	Resident states that his closet door light is not working properly. He has made a request to fix this but it still needs follow up.	Environmental	Next meeting
	2.3	Resident states all good, no complaints.		
	2.4	Resident says all is going well		
	2.5	Resident asks if an EKG could be available in-house and lab work increased. Lee responds that it would be convenient but		

		funding from seniors in Long Term Care would be the issues along with trained staff. She will take it back to S in LTC and have conversation on expanding services. Currently we need to go to the EHS for EKG or a hospital visit. Re: lab work – the number of nurses who can do bloodwork is currently being increased, which should help.		
	2.6	Resident says the shower in Tanglewood has been out of order in Tanglewood for some time. Tammy reported that Tate's Plumbing have been called in and should be here in the next day or two to fix this and will take care of some other plumbing issues in Tanglewood at the same time.		
	2.7	Resident says the shower in Thistledown is not great either. Lee suggested that this is a good point to bring a resident voice into the design of showers in the New Build.		
	2.8	Resident says she sometimes feel rushed in the morning and at bedtime, would like a little more time for clothing selection and other details and at bedtime choose a book or some other pastime to have accessible. Also things sometimes get moved around or misplaced. Lee will follow up	Clinical	Update at next meeting
	2.9	A number of Residents have expressed the desire to have more live pets who live in the building. Resident has visited the CEO this month to discuss this issue and he was in agreement to expanding the live-in pet population. At present we only have one cat and two birds and need to expand. They are so beneficial to people. Recreation dept. will coordinate with Residents to bring the departments together for a meeting on the subject. Some	Follow-up meeting with members of the RK community - residents and staff	Update at next meeting

		concerns were raised by Clinical Services re: IPAC, allergies and such. These concerns will be discussed. A suggestion was made to use more therapy animals instead of live-in pets but resident didn't feel this addressed the issue of companionship. Many residents grew up with pets and it was a big part of their lives.		
	2.11	Resident would like John McDermot music for Remembrance Day – “Lest we forget”		
	2.12	Resident stated that these meetings were essential. They give a sense of belonging and a feeling of being heard and things will happen.		
	2.13	Resident remarked on how excellent the dietary staff is and if they don't have what you want they will go check on it.		
3. Departmental Reports	3.1 CEO	No update available		
	3.2 Food Services	The fall menu updates are still being worked on. They will reflect the cooler weather coming. This will include chilli, soups, and such like items. There was a request for liver to be added to the menu and it will be served next Friday. A second choice will be offered for those who don't want it. Requests were made to return peanut butter and with allergies in mind, the small packets will be used in order to keep risk lower.	Catherine Bennet	
	3.3 Environmental	We are getting ready for winter. The outdoor furniture will be coming in when weather changes. We now have 2-ply toilet tissue as per requests from residents and more Kleenex will be made available in Martha's Place.	Tammy Ryan	

	3.4 Recreation	<p>We continue to have our regular musical visitors to the Home and Kim is in communication with some other musicians to bring rock and roll, jazz and more fiddling in the coming weeks. Chapel – Masses continue to be held every Friday along with United and Anglican services Wednesdays. We have welcomed new students from the Service Learning program (StFX) over past few weeks and we continue our volunteer recruitment efforts. In November Remembrance Day Service will be held in the chapel and we are returning to an in-person Memorial Service November 19<sup>th</sup>, for the first time since the pandemic. We had done a videotaped service and more recently a mail-out card and note with forget-me-not seeds. A lunch will follow in the main dining room for both these events.</p> <p>We invite you to offer suggestions at any time for programming that you would like to see happening and we will certainly do our very best to make that happen.</p>	Mary Partridge	
	3.5 Clinical Services	<p>We are not yet rolling out the pilot where CCA's would do ear and eye drops and medicated creams. Because of staffing we have had to pause the project until the educational requirements are met. We still hope it will work. Currently our staff are 50% full time, 20% travel staff, and 30% PLAR. The Protection of Persons in Care Act was reviewed and if an abuse of any kind is identified a 3<sup>rd</sup> party is sent in to investigate. There have been some instances that were investigated here and documentation changes</p>	Lee Kelly	

		have come as a result along with education. We are transitioning from paper documenting to e-charting. Any questions about Protection of Persons in Care come see Lee and discuss. If Lee is not available ask Jen Layes to book a time. Update addition from Physio – there has been a delay in getting wheelchairs from Red Cross. There are a couple of reasons for this: high demand at present and technicians weren't available to repair and check wheelchairs for delivery to homes as efficiently as in the past. Wheelchairs should be arriving soon and a policy change in near future will permit chairs to accompany patients from the hospital. Any questions, please contact physio at RK	Miles Tompkins	
5.0 Date of Next Meeting:		11 AM - November 27th, 2024	Location: <b>Rhubarb Patch</b>	
6.0 Adjournment		Time: 12:05		

File: Directors (T Drive): Resident Council Minutes/ Minutes Template 2024

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***Our Core Values: Compassion. Accountability. Respect. Excellence. Safety.***