R.K.MacDonald Nursing Home Accreditation Newsletter

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October 18, 2023 | Accreditation | Focus on ROPs



Our Accreditation Canada, on-site survey, is just around the corner, December 2023!

For more than 60 years, Accreditation Canada, has been working with health, social, and community service organizations to advance quality and safety.

Accreditation Canada will utilize a Long-Term Care Assessment Tool, organized into Chapters to support the RK on our continuous improvement journey.

Accreditation Chapters

AND CHAPTER LEADS ARE:

Chapter 1: Governance and Leadership (Terry MacIntyre)

Chapter 2: Delivery of Care Models (Jacqueline Delorey)

Chapter 3: Emergency Disaster Management (Mark Chisholm)

Chapter 4: Infection Prevention and Control (Lee Kelly)

Chapter 5: Medication Management (Michelle Tinio)

Chapter 6: Residents' Care Experience (Kim MacDonald)



ROPs are essential practices that **must** be in place, such as:

- ✓ Accountability for Quality
- ✓ Resident Safety Incident Disclosure
- ✓ Resident Safety Incident Management
- ✓ Two-Person specific Identification
- ✓ "Do Not Use' Abbreviations
- ✓ Information Transfer at Care Transitions
- ✓ Medication Reconciliation
- ✓ Infusion Pump Safety
- ✓ Narcotics Safety
- ✓ High Alert Medications
- Resident Safety
 Education & Training
- ✓ Resident Safety Plan
- ✓ Workplace Violence Prevention
- ✓ Hand-Hygiene Compliance
- ✓ Hand-Hygiene
 Education & Training
- ✓ Infection Rates
- ✓ Pressure Injury Prevention
- ✓ Skin & Wound Care
- ✓ Suicide Prevention

Frequently Asked Questions about ROPs

What are ROPs?

Required Organizational Practices (ROPs) are essential practices that organizations **must** have in place.

Why be concerned about ROPs?

ROPs are the things we MUST do to ensure we are working safely and our residents are living a safe and quality life. As part of the accreditation process these are areas that the surveyors will focus on to ensure we are demonstrating we meet all tests for compliance.

What do I need to know about ROPs?

Knowing what ROPs are and why they are important is a great place to start. Next it is recommended that you take the time to learn about the ROPs that connect to you day to day work at the RK MacDonald. Some ROPs will be more applicable depending on whether you are an employee, a volunteer, a resident/family member, member of the board, or administration. We each have a vital and important role to play in ensuring we provide quality safe care.



Where can I learn more?

Check with any of the Chapter leads or the Accreditation Coordinator (<u>tracy.macdonald@rkmacdonald.ca</u>) to learn more about Accreditation Canada and the different components such as ROPs.

ROP Spotlight



Suicide Prevention

- Residents at risk for suicide are identified through the use of screening tools in Long-Term Care.
- The risk for suicide for each resident is assessed at regular intervals or as needs change.
- The immediate safety needs of residents identified as being at risk for suicide are addressed (e.g. increased monitoring and safety interventions).

Every year close to 3,700 people in Canada die by suicide.

Many of these deaths may have been prevented by early recognition and offering appropriate intervention.

 Treatment and monitoring strategies are identified for residents at risk for suicide and are documented in the care record.



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